



September 9, 2024

RE: PRODUCTS WITHDRAWAL –Nutrameltz Nicotine 2mg and 4 mg

Dear Retailer,

We would like to inform you that Health Canada has recently updated the regulations concerning the sales of Nicotine Replacement Therapies (NRTs) and they are required to be sold only by a pharmacist or individual working under the supervision of a pharmacist, and they are required to be kept behind the pharmacy counter.

Nutrameltz is therefore withdrawing all lots of the 4 NRTs below from all stores that are not pharmacies.

If you are a pharmacy and that the NRTs can be kept behind the pharmacy counter and be sold by a pharmacist, you can keep selling the NRTs and no need to request a credit to Purity Life.

If you are not a pharmacy and that the NRTs can't be kept behind a pharmacy counter and can't be sold by a pharmacist, please remove the NRTs from your shelves and follow the instructions to be able to receive a credit.

[Health Canada introduces new measures to help prevent harms to youth from nicotine replacement therapies - Canada.ca](https://www.canada.ca/en/health-canada/services/drugs-health-products/nicotine-replacement-therapies/nrt-replacement-therapies.html)

Purity Life Code	Description	Size	UPC	Lot Number / Expiry Date
796300	Nicotine - 2mg	60 tablets	684482018014	ALL
796305	Nicotine Max - 4mg	60 tablets	684482017017	ALL
796350	Nicotine - 2mg	12 x 15 tablets	684482576019 (case) 684482036018 (unit)	ALL
796355	Nicotine Max - 4mg	12 x 15 tablets	684482577016 (case) 684482035011 (unit)	ALL



What we are asking you to do:

1. **PLEASE IMMEDIATELY STOP ALL SALE OR DISTRIBUTION OF ALL LOT NUMBERS IF YOU ARE NOT A PHARMACY.** Please remove the products from store shelves and take a photo as proof of the destruction.
2. Please review and complete the attached Return Coupon, **even if you do not have any product remaining, no later than September 23, 2024.**
3. If you do not have any remaining product, please scan and e-mail the Return Coupon form mentioning you have zero left to CREDITS@PURITYLIFE.COM or if you are a pharmacy, please mention that you are keeping the products.
4. If you have any affected product, please follow the steps:
 - Send the return coupon to CREDITS@PURITYLIFE.COM, **no later than September 23, 2024.**
 - Upon receipt of your coupon and proof of destruction, a credit note will be issued to cover the inventory that you have indicated on the coupon.
 - Upon the completion of the credit, please dispose the products in a manner that the products cannot be resold.

Please don't hesitate to contact us if you require any further information. We greatly appreciate your understanding and prompt assistance and apologize for any inconvenience this may have caused.

Sincerely,

The Purity Life Customer Care Team