



February 20, 2026

RE: PRODUCT VOLUNTARY RECALL– Zorah Biocosmetics Volume Foaming Shampoo Ghassoul Tea Tree
75 g / 2.6 oz

Dear Valued Retailers and Customers,

Please be advised that Zorah Biocosmetics is initiating a voluntary recall of two lots of **Volume Foaming Shampoo Ghassoul Tea Tree 75 g / 2.6 oz**.

This recall is being conducted because the affected lots may not meet certain applicable regulatory requirements. Specifically, the products contain Methyl Eugenol at levels exceeding the established limit.

This is a voluntary withdrawal to the distribution/retail/consumer level. They have noted to date, no incidents or adverse effects have been reported.

Brand Name	Product Name:	Purity #:	Size	UPC	BB/Lot
Zorah Biocosmetics	Volume Foaming Shampoo (Ghassoul Tea Tree)	973525	75 g / 2.6 oz	830724003731	100040002-02 expiry May 2028
					100040002-03 expiry May 2028
					100040002-03 expiry May 2028
					100040003 expiry February 2030



What we are asking you to do:

1. **PLEASE IMMEDIATELY STOP ALL SALE OR DISTRIBUTION OF THE LOT NUMBERS MENTIONED.**
Please remove the products from store shelves, deface/black out the UPC with a marker and have arranged return of the product per vendors request to:
Zorah Biocosmétiques
Attention : Matt Kempa
6833 Av. de l'Épée, Suite 401
Montréal, QC H3N 2C7.
2. Please review and complete the attached Return Coupon, **even if you do not have any product remaining, no later than March 5, 2026.**
3. If you do not have any remaining product, please scan and e-mail the Return Coupon form mentioning you have zero left to CREDITS@PURITYLIFE.COM.
4. If you have any affected product, please follow the steps:
 - Send the return coupon to CREDITS@PURITYLIFE.COM, **no later than March 5, 2026.**
 - Upon receipt of your coupon and have arranged return of the product, a credit note will be issued to cover the inventory that you have indicated on the coupon.
5. If you have any affected products from customer returns, please follow the steps as described in 4. at any time.

Please don't hesitate to contact us if you require any further information. We greatly appreciate your understanding and prompt assistance and apologize for any inconvenience this may have caused.

Sincerely,

The Purity Life Customer Care Team (credits@puritylife.com) and
Quality Assurance Team (qc@puritylife.com)